

Study program/programs: Basic Academic Studies - Security Studies			
Study course name and code: CRISIS MANAGEMENT - NB.4.36.			
Teacher: Professor Želimir M. Kešetović, Ph.D.			
Status: Obligatory course / professional-applicative (PA)			
ECTS: 5.0			
Requirements:			
Study course objective: The aim of the course is acquiring basic knowledge in the field of crisis management and understanding the whole process of crisis management, as well as gaining the ability to predict and analyze potential hazards and planning and implementing basic tools of crisis management in state institutions, business organizations and non-profit institutions.			
Study course outcome: After having successfully mastered the course and passed the exam students acquire basic knowledge about crisis management and are able to use the basic tools of crisis management.			
Contents of the course			
<i>Lectures</i> Students get introduced to the concept of crisis, basic characteristics and types of crisis situations, basic tools and procedures of crisis management, crisis communication, organization of crisis management systems at national and supranational level, as well as to the experiences of individual countries in crisis management, the most significant crisis in the contemporary international community and to methods and mechanisms for solving them.			
<i>Practice classes</i> Case studies of specific crisis situations, crisis simulations.			
Literature			
Obligatory			
1. Kešetović, Ž., Krizni menadžment, Fakultet bezbednosti/Službeni glasnik, Beograd, 2008			
2. Milašinović, S., Kešetović, Ž., Krizni menadžment u istorijskoj perspektivi, Kriminalističko-policijska akademija, Beograd, 2011			
Additional			
1. Arjen Boin i dr. Politika upravljanja krizama - javno rukovođenje pod pritiskom, Fakultet bezbednosti/Službeni glasnik, Beograd, 2010			
2. Kešetović, Ž., Toth, I. Problemi kriznog menadžmenta, Veleučilište Velika Gorica/Visoka škola za sigurnost sa pravom javnosti/Centar za međunarodne i sigurnosne studije Fakulteta političkih nauka u Zagrebu, Velika Gorica, 2012			
Number of active teaching classes:4/60			Other classes
Lectures:3/45	Practice classes:1/15	Other forms of teaching:	Study research:
Teaching methods: Lectures, practice classes, workshops and study visits			
Knowledge evaluation (maximum score 100)			
<i>Pre-exam obligations</i>	<i>score</i>	<i>Final exam</i>	<i>score</i>
Activity during lectures	10	Written exam	30
Practice classes	5	Oral exam	30
Colloquium(s)	15	
Seminar(s)	10		
Total:	40		60
100			